

November 21, 2012

Dear Veolia ES Solid Waste Customer:

Welcome to your new solid waste services company - Advanced Disposal Services, Inc. ("Advanced Disposal"). Effective today, Veolia ES Solid Waste ("Veolia"), your contracted solid waste and recycling services company, combined with Advanced Disposal to create the largest privately-held environmental services company in the United States. The joint company will be operating under the Advanced Disposal name.

While the company name who services your waste and recycling needs has changed, rest assured that your contracts are still valid, your service levels and schedules will remain the same, your drivers and sales representatives are still there to serve you, and the combined Veolia / Advanced Disposal team is committed to continuing to provide the quality service on which you depend. The transition will be seamless to you with the exception of future logo changes on your invoices and company communications, Advanced Disposal branded collection vehicles and containers and a redirect to the Advanced Disposal website for service inquiries, contact information, operating locations and the like. Please know that you will still be able to pay your bill online just as you have in the past from the company's website www.AdvancedDisposal.com or the direct URL www.AdvancedDisposal.com/billpay.

Advanced Disposal is a full service solid waste and recycling services company with collection, transfer, recycling and disposal operations based in twenty states including: Alabama, Florida, Georgia, Illinois, Indiana, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New York, North Carolina, Pennsylvania, South Carolina, Tennessee, Vermont, Wisconsin and the Commonwealth of the Bahamas. Our company is founded on the belief that customer service is paramount and that it is every employee's job to ensure that our customers are cared for with unfailing responsiveness and reliability.

Advanced Disposal is dedicated to preserving the environment and ensuring that all our operations are conducted in a manner that follows all local, state and federal laws in regards to environmental protection. Our goal is greater than simply collecting and transporting solid waste from your location to a permitted landfill or recycling facility. Instead, we strive to leave your community and place of business a cleaner, more pleasing place to live and work.

We thank you for your business and commitment to a cleaner and greener community. If you have any questions or need additional service, please do not hesitate to contact our Customer Care representatives at your service location or feel free to contact your sales representative. To learn more about Advanced Disposal, please visit www.AdvancedDisposal.com or visit us at www.Facebook.com/AdvancedDisposal.

Service First. Safety Always.



Charlie Appleby
Chairman & Chief Executive Officer